

Chat Moss Herbs Winter News letter 2010

Having successfully regained our investors in people accreditation during October 2010 we are now gearing up for our BRC audit at the end of November. Having successfully gained A grade last year we are confident we can achieve this top grade yet again.

Cheryl Doyle completed her Business Improvement Course recently and is currently using her new-found skills to assist Maureen with customer visits which are going really well. It helps us support our customers' needs and puts a face to a voice over the phone. These visits will continue into the New Year and by March 2011 we hope to have made visits to all our customers. Watch out Cheryl and Maureen are on a mission!

Several other members of the team are currently undertaking additional training courses. Betty and Renata are due to start an ESOL course and Renata and Derek are currently doing a customer care NVQ course. Maureen has now completed her Team Leadership level 2 and is currently undertaking Sage training along with Norman and general book keeping on an accounts level.

At the start of October we joined a host of other food companies to take part in the Salford Food Festival and this was a very successful event for us here at Chat Moss Herbs. The sales of our pestos went very well indeed and our award winning basil & rocolla pesto sold out in record time along with our Roasted pepper pesto.

We have recently started to run some promotional offers on our herbs and pesto's. After the success of our sparkling salad and bonfire dip for the bonfire celebrations, we are all gearing up to get our Christmas offers ready and will be letting all our customers have full details of all our special offers very soon - Watch this space!

We were delighted to hear that Agnes gave birth to a beautiful boy and has decided to call him Kuba (which translates as Jacob in English). Well done Agnes and congratulations!

Welcome to Alex who has been with us since September.

A huge 'thank you' to Renata and Les who are assisting with the deliveries to our customers and supporting Tom and Derek.

Thanks to Richard for doing the general repairs and continuing to give the staff their daily chocolate fix!

Well done to Jane who has now lost nearly two stone and is looking absolutely fab!

Finally after 7 1/2 years Monica is retiring from Chat Moss Herbs. Monica has been a highly dedicated member of the team over the years and we value her very much and thank her for all her hard work, who else sings to the herbs like Monica!

Seasons greetings to all our friends and customers!

